protel PMS – Check24-7.in Integration Product Specification (protel.I/O)

General Information

Key & Card is certified for the product check24-7.in. They connect your hotel with a suite of tools for hotel automation. Speed up your arrivals with a speedy check-in experience with the check-in terminal.

Some main features check24-7.in provides connected to protel PMS are:

- identify guest with reservation id
- pay up the reservation due amount
- perform a walk-in with a new reservation (walk-in)
- visualize reservation details

Supported functionality

Exchanged Data	to protel (Import)	from protel (Export)	Details	on prem	pAir
Reservations	X	X	Reservation Details (incl. profiles attached) + Walk In	X	X
Availability	X	-	Listing of available rooms incl. Rates	X	X
Reservation Look Up	X	-	Retrieving reservation details by reservation number	X	X
Invoice details	X	-	Request of folio details attached to specific reservations	X	X
Check In	X	-	Check in reservations	X	X
Check Out	X	-	Check out reservations	X	X
Payments	X	-	Posting negative/positive amounts on invoice windows	X	X

Minimum requirements PMS

protel on premise (SPE/MPE)
- PMS release version ≥ 2020.21.001
- PWS release version ≥ 2.16.x

protel Air (pAir)
- no special version needed due to global Cloud Updates

Contact information

Support Integration Partner   support@key-card.com
Support protel   integrations-support@protel.net

Details needed for installation

- HotelID / CloudID
- List of article numbers and payment method numbers needed for postings
- Room status which should be allowed for check-in
    - clean and checked
    - only checked